

Quality Policy



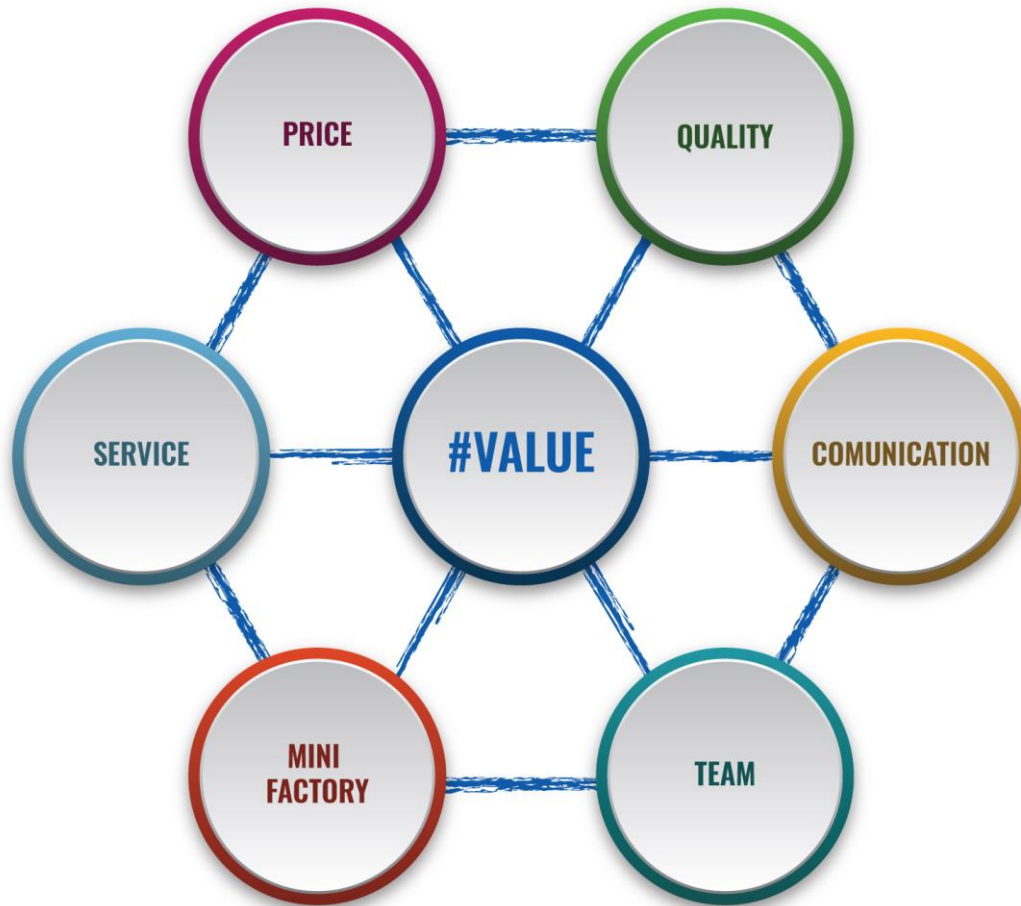
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Value Map

Shape your value with precision, through continuous innovation, environmental respect and total dedication to the customer.

EDDI BRESSAN is committed to:

- **Ensure commitment** to meeting the requirements of ISO 13485 and maintaining the effectiveness of the quality management system;
- **Ensure compliance** with local, national and international legal provisions in force and all applicable regulations;
- **Protect and preserve** the health and safety of our employees in the workplace;
- **Protect the environment** through the continuous improvement of our production processes;
- **Become the first choice** in the precision machining industry, leading the future with ecological commitment and creating unparalleled value for our customers.

#VALUE

#ALWAYS BETTER

#ONEMILEMORE

GIVING SHAPE TO YOUR VALUE

Transferring **VALUE** to our Customers is our mission.

To do this we all put our best foot forward and face daily challenges with responsibility and professionalism. If we are able to make people perceive the **VALUE** of our work, always, at every moment, then we will have achieved the goal.

Continuous improvement (**#ALWAYS BETTER**), the desire to better ourselves every day by going the "extra mile" (**#ONE MORE MILE**) that makes a difference, has led us to develop the concept of **VALUE** as the ultimate form of satisfaction and success for our clients and for all of us.



Responsability

ALWAYS BETTER

#ONE MILE MORE

We understand just how important service really is.

We are organized to respond to our clients' requests in a way that meets the delivery schedules of their organizations. We are open to discussing together what their needs are and how we can ensure they are met.

Through our ERP software system, we can monitor our performance in terms of delivery dates and in real-time check the status of all production order lines. Our production schedule is guaranteed by an algorithm for better calculation of production efficiency and allows for guaranteed delivery dates. We can handle quick deliveries and can also guarantee deliveries using the Kanban system.



Availability

Speed of Delivery

Flexibility

Guaranteed Delivery Times

Our goal is production with zero defects.

We are capable of guaranteeing 100% compliant products, already tested and ready for use. We are committed to fulfilling requirements and maintaining the effectiveness of our quality management system. Our production system ensures full compliance with technical specifications.

An ERP software system ensures complete traceability of the entire production process, and we are capable of providing all the documentation our clients may need (certificates for raw materials, certificates for heat and surface treatments, measurement protocols, etc.). Quality checks during and after the process are our guarantee.



Zero Defects

Free Pass

ISO 13485

Compliance with Technical Specifications

Innovation

The Eddi Bressan team: people, skills, professionalism, shared values, and projects.

We believe in the value of growth and professional training: mutual trust and the sharing of values and visions are the foundation of a winning team. We aim to grow together, dream together, win together! Each of us brings our own added value to this team, where we are called upon to carry out our work responsibly every day, to be open to expressing our ideas, and motivated to give our all to see our goals achieved.

A winning team cannot exist without strong partnership bonds with our suppliers, with whom we work to build stable relationships. We understand how important this is for our products and how essential the performance of everyone involved in our projects truly is. To ensure our standards, we continuously monitor the level of our partners through a vendor rating available on our ERP software system.



Training
Sharing
Trust
Responsability
Expressing Ideas
Supply Chain

Always believe in it
Motivate
Dream
Think Positive
Giving Our Best

Through the principles and logic of Lean Manufacturing we have introduced the concept of mini-factories.

With the goal of reducing waste, both in terms of organization and production, we have initiated continuous monitoring of processes to increase efficiency, reduce costs, and optimize resources. Everything is centered around the customer and the #VALUE that we are able to convey. We are always in search of new technologies and innovative organizational approaches to improve and evolve.



Product Control

Reduce Waste

Process Control

Just in Time

Resource Optimization

Technological Evolution

Maximum Efficiency

Improving communication and interconnection with our clients is at the heart of our ongoing growth journey.

We are well aware that customer satisfaction is not only derived from the quality of the products we produce but also from our commitment to always provide quick responses to requests and continuous technical support for every need.

Effective communication, quick response, and proactivity are some of the strategies we employ to establish strong relationships with our clients. The ability to look ahead, to plan, and to interpret scenarios allows us to work together with them to confidently face the changes the future holds.



Effective

Response speed

Technical support

Customer Satisfaction

Proactivity

Knowing how to interpret scenarios

Interconnessione

The Importance of Price

The pricing of our products is crucial and must ensure competitiveness, but at the same time, it needs to be sustainable and capable of providing a sufficient margin for the company's continuity and future investments. We are open to evaluating the target prices our clients aim for; for us, it's a figure to work on together to optimize processes and achieve the proposed targets.

The price is always a reflection of the **VALUE** that we are able to transfer to our clients in every activity we undertake.



Competitiveness

Target Prices

Marginality